| **Table 30:** Hearing Services Program services and payments | | | | |
| --- | --- | --- | --- | --- |
|  | **2010-11** | **2011-12** | **2012-13** | **% change3** |
| Services processed1 | 1,169,901 | 1,218,966 | 1,236,515 | +1.4 |
| **Total amount paid**2 | **$310.3 million** | **$324.7 million** | **$312.7 million** | **-3.7** |

1. Service provided to individuals.

2. Payments made to hearing contractors.

3. Percentage change between 2011–12 and 2012–13.